

### **Terms and Conditions of Carrefour européen asbl**

1. Carrefour européen asbl, hereinafter also referred to as the 'Association', declines any liability for, and cannot be held responsible for, any consequences or harm of a material or bodily nature in the event of accidents suffered by a participant during or in connection with activities of the Association. Each participant is responsible for taking out individual insurance cover against risks involved in participation in those activities. Travel cancellation insurance is recommended, while travel assistance insurance is mandatory for participation in activities involving travel.
2. The Association cannot be held responsible in the event of theft, disappearance, damage or other loss of personal valuables, goods or equipment belonging to any participant in its activities.
3. The Association declines any liability for, and cannot be held responsible, in the event of cancellation of scheduled activities or of changes to or affecting those activities.
4. In the event of cancellation of an activity by the Association, its liability is limited to the full reimbursement to the registered participant of all amounts already paid on the day of cancellation as part of registration for the said activity.
5. In the case of non-receipt of payment within 4 working days after the registration date, the registration request will not be processed.
6. Registration for an activity, whether online or by email, implies acceptance of financial responsibility for the services thereby requested and the obligation to make full payment for the participant's share of the costs involved.
7. The role of the Association is limited to collecting and centralising requests to participate in a given activity and to transmitting such requests to the travel agency which is solely responsible for making the travel arrangements. Under no circumstances can the Association be deemed to be the travel organizer or travel agent for the purposes of Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements or of provisions of the Belgian Law dated 21 November 2017 on package travel, linked travel arrangements and travel services. The agency or operator entrusted with organization and implementation of the travel arrangements is exclusively liable for the proper organization of any tour, to the exclusion of any liability whatsoever on the part of the Association or its officers.

### **Withdrawal or non-attendance**

1. Any participant withdrawing from any activity must confirm that withdrawal in writing.
2. If a participant withdraws after the closing date for enrolment, actual non-recoverable costs will not be reimbursed. If an event is republished the latest closing date published shall apply.
3. Withdrawal as from ... calendar days\* before the date of the activity will not give rise to reimbursement, except if the cancellation is notified to the organiser at the latest 24h prior to the event, allowing the participation of a person on the waiting list. No-show on departure, for whatever reason, will not give rise to reimbursement of the price of the activity.
4. Where a participant chooses not to take part in an individual event in the programme of an activity, this will not give rise to reimbursement except by prior arrangement to that effect with the organiser of the activity or with a member of the Committee.

\*according to arrangements of the service provider.

**Only the French text is legally binding.**

*The French text can be consulted on our website: <https://carrefour europeen.eu/documents-officiels/>*